



- ❖ Masters in Technology Management (UK) and a MBA (Australia) in Entrepreneurial Management.
- ❖ Twenty years of experience in the private, public and people sectors. Across different industries in senior management positions.
- ❖ Extensive training, facilitation and consultancy experience in organisation-wide change management, business process re-engineering, productivity improvements, corporate/strategic planning, action planning and project management.
- ❖ Facilitated internationally using methods such as The World Café, Open Space Technology and Future Search.
- ❖ Management Committee of the Singapore Productivity Association and Lead/Senior National Business Excellence Assessor.
- ❖ Certified Management Consultant & PMI certified Project Management Professional. Strength Deployment Inventory® (SDI) certified.
- ❖ IAF Certified Professional Facilitator (CPF), an INIFAC Certified Master Facilitator (CMF) and CMF Assessor, and licensed Dynamic Facilitation Instructor.
- ❖ Co-founded the Facilitators Network in 2004 to upscale the competencies of facilitators in Asia.
- ❖ Co-authored SPOT on Facilitation in 2011.

Legend:

- CCF: Certified Competent Facilitator
- CMF: Certified Master Facilitator
- CPF: Certified Professional Facilitator

- IAF: International Association of Facilitators
- INIFAC: International Institute for Facilitation
- PBM: Singapore Public Service Medal (Pingat Bakti Masyarakat)