



*A structured way to bring about multiple conversations. It is productive and efficient.*

*A MUST HAVE for all facilitators facilitating large group participatory events.*

*Testimonials have been edited to enhance clarity.*

## THE WORLD CAFÉ™ & OPEN SPACE TECHNOLOGY™ WORKSHOP (TWC™ -OST™)

### SYNOPSIS

The World Café™ (TWC™) is an innovative methodology to enhance capacity for collaborative thinking about critical issues. This is done by linking conversations across groups that allows for greater exchange of ideas.

Open Space Technology™ (OST™) supports positive transformation in organisations, inspires creative solutions and enhances collaboration. It enables self-organisation and enhances collective responsibility among group members. This can help identify critical issues, allows one to voice passion and concerns, encourages learning from each other and collaborate to solve problems.

#### WHO SHOULD ATTEND?

Group process facilitators seeking to advance their facilitation practice

- Your background
  - ▶ Completed SPOT on Facilitation™ workshop
  - OR
  - ▶ Have at least one year of process facilitation experience
- AND
- Conducted at least one process facilitation event which must include
  - ▶ Determining requirements
  - ▶ Design session
  - ▶ Deliver session
  - ▶ Familiarity with core practices and tools used in process facilitation

#### HOW CAN THIS WORKSHOP BENEFIT ME?

- Build your readiness, comfort and competence to adapt to dynamic emergent process
- Learn how to enhance collaborative thinking and support positive transformations

#### DURATION

- 1 day (7 hours/day excluding breaks)
- 9am to 5pm

#### WHAT MAKES US EFFECTIVE?

- Experimental learning
- Opportunities to practice
- Extensive feedback by peers and experienced workshop coaches

Please refer to [www.fns.sg](http://www.fns.sg) for workshop dates.

### LEARNING OUTCOMES

Upon completion of this workshop, you will be able to:

- Apply The World Café™ process (TWC™) to enhance capacity for collaborative thinking
- Demonstrate TWC™ process
- Implement Open Space Technology™ (OST™) in group process

#### WE NEED YOUR HELP!

We require 100% attendance and commitment from you due to the subject matter and methodology. We are unable to accept 'time-away' requests as this will disrupt the learning process for you and others.

# WHAT WILL BE COVERED?

## AM - The World Café™ (TWC™)

- Principles, etiquette, roles and processes of TWC™
- Demonstration and debrief of TWC™
- TWC™ simulation
- Crafting TWC™ questions
- Applications of TWC™

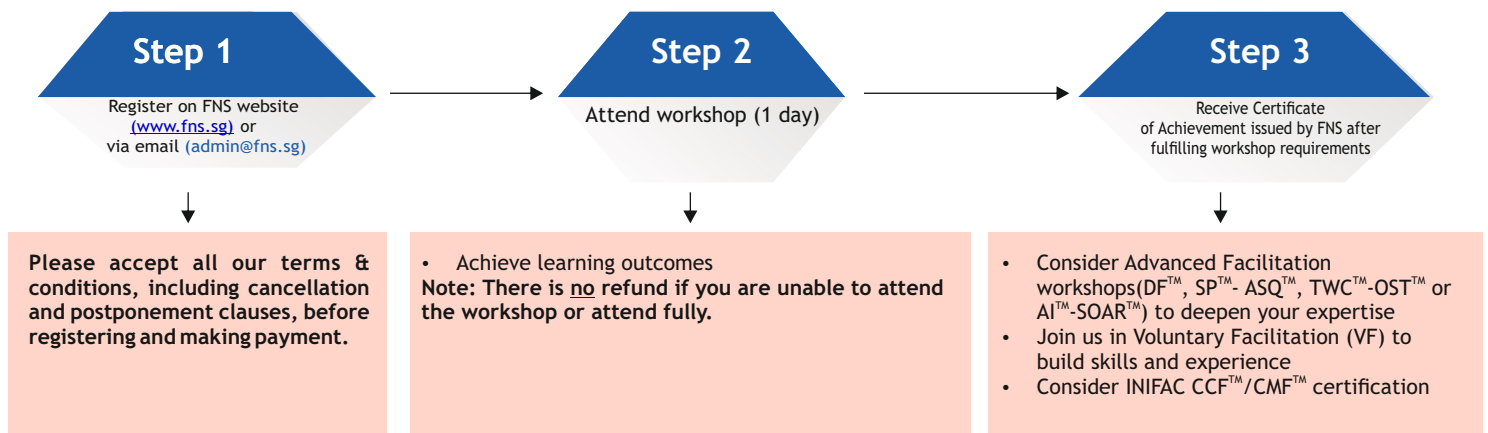
## PM - Open Space Technology™ (OST™)

- Four principles, one law and process of OST™
- Demonstration and debrief of OST™
- OST™ simulation
- Crafting OST™ themes & invitations
- Applications of OST™

### Participants will receive:-

- Handouts and articles on TWC™ and OST™

## I AM INTERESTED. WHAT SHOULD I DO?



## VISION

To be the leading regional hub of competent facilitators.

## MISSION

To advocate and raise the professional practice of process facilitation. To enhance the credibility of the profession and provide value-added services to our stakeholders.

## ABOUT US

FNS started as an informal network of facilitators in 2003. FNS promotes and supports the art and practice of professional facilitation in Singapore and the region, through methods exchange, collegial networking and support services. As a social enterprise, FNS operates with the agility of a private enterprise with a non-profitmaking intent.

FNS manages the Certified Competent Facilitator™ (CCF™) certification, endorsed by the International Institute for Facilitation (INIFAC). FNS organises regular learning and development activities for facilitators in Singapore and the region. Our trained facilitators also volunteer their services to voluntary welfare organisations (VWOs) and not-for-profit organisations

Besides professional facilitation training, FNS facilitates meetings such as corporate retreats, strategic planning, focus groups, teambuilding, problem solving, group decision making and organisation development consulting (OD).

## VALUES

**Authenticity:** Upholding trustworthiness by being true to ourselves and others.

**Inclusiveness:** Fostering synergistic partnership amongst the private, public and people sectors and embracing diversity in people and facilitation methods.

**Results-Oriented:** Achieving objectives and outcomes through effective and responsible facilitation.

**Volunteerism:** Promoting the contribution of time and expertise for the benefit of our community as a social responsibility.

## OUR WORKSHOPS

We conduct regular workshops such as :

- Certified Competent Facilitator™ workshop (CCF™)
- SPOT on Facilitation™ workshop
- Dynamic Facilitation™ workshop (DF™)
- Strengths Portrait™ & Ask Stupid Questions™ workshop (SP™ - ASQ™)
- The World Café™ & Open Space Technology™ workshop (TWC™ - OST™)
- Appreciative Inquiry™ & SOAR™ workshop (AI™ - SOAR™)

Please contact us at [admin@fns.sg](mailto:admin@fns.sg) for customised training and/or facilitation services.

Updated in 2017 June