

# KWSH-GOV-02 STRATEGIC PLANNING



## Venue

Kwong Wai Shiu Hospital  
705 Serangoon Road,  
Singapore 328127

## Registration Details

Please register for the course via AIC Learning Management System. Scan QR Code or go to the following

URL: <https://lms.aic-learn.sg/lms/app/>

## Contact Us

(65) 6422-1220  
CTI@kwsh.org.sg

<http://www.kwsh.org.sg/en/ourservices/cti>



## Course Objectives

This course is intended for staff who would like to be equipped with the skills to plan and conduct strategic planning for their team or organisation. It aims to provide the participants an introduction to strategic planning, Appreciative Inquiry 5D cycle and SOAR, a strengths-based strategic planning approach using Appreciative Inquiry.

## Target Participants

For care staff who have supervisory and guiding role; and influences workplace/processes eg: Physiotherapist, Occupational Therapist, Senior Therapist/Principle Therapist, Enrolled Nurse, Registered Nurse, Nurse Manager, Nurse Clinician, Nurse Educator, Executive, Senior Executive, Manager, Allied Health Professional

## Course Trainer

KWSH is delivering the course in partnership with the Facilitators Network Singapore.

### **Ms Janice Lua, PBM, CPF, CMF**

- ◆ MBA in Entrepreneurial Management, Entrepreneurship Institute Australia, (2005)
- ◆ MSC in Technology Management, Staffordshire University, UK (1997)
- ◆ Advanced Diploma in Information Systems & Software Engineering, Ngee Ann Polytechnic (1991)
- ◆ Seven years of MNC experience (1983-1990) with Hewlett Packard, Canon & Seagate in computing
- ◆ Seven years of SME experience (1991-1997) in Project Management and TQM
- ◆ Thirteen years of public sector experience (1997-2013) in Project Management, Quality Management, Organisation Development & Excellence
- ◆ Two years of social sector experience (2013-2015) in Corporate Services (Admin, HR, IT & Finance)
- ◆ Designed and conducted numerous organisational development interventions and facilitation across different sectors locally in Singapore and overseas
- ◆ Facilitated numerous board meetings, senior management meetings, strategic planning meetings and corporate retreats over the last 20 years
- ◆ Co-founded the Facilitators Network in 2004 to upscale the competencies of facilitators in Singapore and the region
- ◆ Co-authored SPOT on Facilitation in 2011